

Guidelines for visiting the Danish Jewish Museum

To limit the spread of the novel coronavirus (COVID-19), we have introduced new safety measures to ensure you can visit The Danish Jewish Museum with confidence.

As a guest of The Danish Jewish Museum, your safety is of the utmost importance to us. Of course, we follow the Danish health authorities' recommendations and guidelines and have introduced a number of measures to make a visit to The Danish Jewish Museum perfectly safe.

Social distancing

We continually make sure that we never have too many people gathered in one place:

We count all our guests and ensure that there are never too many people at the museum at any one time. We have also set up social distance markers at assembly points where queues may form.

In the exhibition, you will find information on the maximum number of people allowed inside at a time. Keep an eye on the number of people in the room and do not proceed until there is sufficient space. Our museum guards patrol the exhibition to ensure that everyone helps by complying with these guidelines.

Hygiene

We make hand sanitizer available to our visitors, and our lavatory facilities offer ample opportunities for washing your hands regularly and thoroughly.

Cloakroom

You'll find the cloakroom in the museum shop. Our cloakroom facilities have been minimised for the time being

Cleaning

We carry out extra cleaning at The Danish Jewish Museum at present. All surfaces that are subject to particularly frequent contact are cleaned several times during the day.

Contact

We strive to minimize all close contact between everyone at the museum. If you have any questions or would like information and guidance during your visit at The Danish Jewish Museum, you are of course very welcome to contact a member of staff – but we kindly ask you to remember to keep your distance.

A message to all visitors

As a guest at The Danish Jewish Museum, we ask you to adhere to the Danish health authorities' recommendations and guidelines:

- Stay at home if you have symptoms of COVID-19. This includes mild symptoms.
- Wash your hands frequently – or use hand sanitizer
- Cover your cough with a tissue or your sleeve. Wash your hands afterwards – or use hand sanitizer
- Maintain a distance of at least 1 meter to other visitors and to museum staff
- Maintain a distance of at least 2 meters in situations where there may be an increased risk of airborne transmission (droplets) or if you are near people who require particular precautions (e.g. the elderly)
- Avoid contact greetings: handshakes, hugging and kissing
- Ask others to show consideration as required